BEYOND MED PLAN



Beyond Med

What is Beyond Med?

Beyond Med is a wellness benefit that helps members save on elective health treatments- services that are often excluded or limited by traditional health plans. It not only fills coverage gaps but also extends access to popular treatments that support personal wellbeing.

What does Beyond Med offer?

With your Beyond Med membership, you will save an average of 20% on numerous treatments by our participating licensed providers! There are no limitations to the number of times you can use your membership discounts on services.

Membership Structures and Fees

BEYOND MED PLAN	
Coverage	BI-WEEKLY
Employee	\$5.53
Employee & Family	\$11.07

- Acupuncture
- Bariatric
- Chiropractic
- Fertility
- Hearing
- IV Therapy / Anti-Aging
- Massage
- Med Spa
- Plastic Surgery
- Surgical Vision
- Veterinary
- Weight Loss / GLP-1 medications

FOR MORE INFO, CONTACT US AT INFO@BEYONDMEDPLANS.COM. +844-267-6192, or VISIT WWW.BEYONDMEDPLANS.COM

Beyond Med Plans Inc. ("BMP") is not insurance. BMP provides discounts at certain health care providers for medical services. BMP does not make payments directly to the providers of medical services. BMP members are obligated to pay for all health care services but will receive a discount from those health care providers who have contracted with BMP. Beyond Med Plans Inc. is a licensed Discount Plan Organization which is administered from 3050 Biscayne Blvd. Suite 904, Miami, FL 33137.



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All You Need to Know about your Beyond Med Membership

1. How do I obtain an ID card?

Check your registered email's in box for a welcome email from Beyond Med's team (info@beyondmedplans.com) which will contain your personal temporary password and instructions to log in into your member portal (first time users only). Once signed in, create your user password and please, save it in your records.

You will be able to access and download your Member ID card in your Member Portal at any time. For any questions or help with accessing your Member Portal, please call our Member Services department at 844-267-6192 or email us at info@beyondmedplans.com.

2. How do I find a doctor?

Visit Beyond Med's "Provider Search Tool" at beyondmedplans.com or alternatively call our Member Services department at 844-267-6192. Once you find a doctor, make sure to call the provider's office to confirm that they provide the desired treatment and that the treatment is discounted per Beyond Med's website.

3. Can I coordinate my Beyond Med membership with other medical benefit coverages?

Any traditional health benefit coverage you may have will always be looked at as the primary coverage by the provider. At the sole discretion of the provider, he/she/they may provide the additional Beyond Med discount on top of savings already offered with the member's traditional health benefits plan. Please confirm your total out of pocket expense through the treatment plan provided by your doctor, prior to obtaining the treatment.

- 4. How do I obtain verification of eligibility for my doctor? To obtain verification of eligibility, your doctor can find this out by using the contact information provided on your Beyond Med member ID card.
- 5. How do I update my information or add or change enrollment for me and/or my family?

Please contact your Human Resources representative or benefits coordinator. In the case you purchased an individual policy through the website, please call 844-267-6192.

6. What can I do if I have been overcharged by a provider?

Please confirm the amount quoted by the provider's office prior to treatment. If (i) this number is different than the amount charged, (ii) if any additional surcharges are noticed and (iii) if you have been charged for the wrong treatment, please contact your provider for more information regarding the discrepancy.

In the event that you have a disagreement with the doctor, you may contact our member Services department at **844-267-6192** for an assistance. Please make sure to have the name of the treatment plan and provider/office name you have visited.

7. How can I nominate a provider to be part of the Beyond Med's provider network?

Do you have a medical professional that you would like to be added to our network? You may nominate them into our network through your Member Portal Resources Center. You can also call our Member Services department at **844-267-6192** and nominate them through a representative. We will make every best effort to recruit the desired provider into our network so that he/she/they can provide you with lower rates.

8. What is BMP's toll-free number and what are the hours of operation?

Our Member Service department toll-free number is **844-267-6192**. We are available Monday - Friday from 9:00 am to 5:00pm. You may also contact us by email at info@beyondmedplans.com and we will get back to you as soon as possible.

Additionally,

- If you enrolled with your employer, association, or union, please confirm your termination with your benefits coordinator. In the event you are charged after 30 days following your termination request, you shall receive a prorata reimbursement for such periodic charges.
- If Beyond Med cancels your membership for any reason other than nonpayment of fees, Beyond Med will make prorata reimbursements to you for all charges after the point of termination.

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